

# Pipeline Replacement Project



*Project map, affected streets highlighted in red (above)*

Virginia Natural Gas provides safe and reliable natural gas service to more than 284,000 customers across southeastern Virginia. To ensure that safety and reliability are maintained, we have already made significant enhancements to portions of our natural gas distribution system and we plan to continue by replacing more than 200 miles of older, aging underground infrastructure with new, more modern pipes in coming years.

The work in your neighborhood is part of the company's natural gas infrastructure modernization program known as **SAVE** (Steps in Advancing Virginia's Energy Plan). This program allows us to make necessary upgrades to our natural gas pipeline system with the expectation of increased safety, reliability and lower operating costs, while supporting the local economy by providing jobs and reducing emission.

As part of this project, we will replace aging mains and services, which may have developed leaks or become damaged over time due to road projects or age. The older pipe will be replaced with new polyethylene plastic that is less expensive to maintain and more durable. Perhaps best of all, we're ensuring families and business owners have ready access to America's most abundant, environmentally friendly fuel ... today and tomorrow.

## STREETS AFFECTED – NORFOLK

Granby Street	W. Severn Road
Willow Wood Drive	S. Ridgeley Road
Willow Grove Court	Oak Grove Road
Orchard Street	Sinclair Street
W. Arden Circle	Filbert Street
E. Arden Circle	

## PROJECT SCOPE

- Installation of: 37 Services
- 1,200' of 2" plastic
- 6,000' of 4" plastic
- 5,500' of 12" steel

## OUR COMMITMENT

We understand your time is valuable, so we take great care in implementing construction practices that limit disturbances to homeowners and businesses. We appreciate your patience and understanding as we work to complete this important work.

## PROJECT CONTACT

Contact: Jon Blackwell  
Phone: **757.616.7547**  
Email: [jblackwe@aglresources.com](mailto:jblackwe@aglresources.com)



## Granby Street Replacement Project Segment II

The work in your neighborhood is part of the company's natural gas infrastructure modernization plan, known as SAVE. This program allows us to make necessary upgrades to our pipeline system so we can enhance the safety, reliability and integrity of the natural gas distribution system. It is a five-year plan approved by the Virginia State Corporation Commission.

### **SAVE Plan Project Frequently Asked Questions**

#### **Why is Virginia Natural Gas working in my neighborhood?**

The work in your neighborhood is part of the company's natural gas infrastructure modernization plan. The program allows us to make necessary upgrades to our pipeline system so we can enhance the safety, reliability and integrity of the natural gas distribution system. This project is one of many undertaken by Virginia Natural Gas during its 160-year history as we work to bring you and your neighbors environmentally friendly natural gas.

#### **Why do you need to upgrade the pipeline system?**

We need to upgrade the system in order to meet our obligation to provide clean, affordable and reliable natural gas service for our customers for years to come. The program was established to replace aging mains and services, which may have developed leaks or become damaged over time due to road projects or age. The older pipe will be replaced with new polyethylene plastic that is less expensive to maintain, more durable, and provides the community with reliable, safe, clean natural gas for years to come.

#### **What should I expect during the renewal project?**

We will notify property owners of our work schedule in advance before we begin construction. A letter or door hanger will contain specific neighborhood information, project dates, contact information for the contractors working in your neighborhood, as well as a number to contact Virginia Natural Gas. Work will primarily be performed during the day, Monday through Saturday. Although we will move as quickly as possible, several factors, such as weather and ease of access to work areas, will determine how long it will take to complete the work.

#### **What will Virginia Natural Gas do to minimize the impact on my neighborhood?**

As stewards of the environment, we take great care in implementing the best construction practices to protect trees and plants in your neighborhood. We will complete yard cleanup as the project progresses, and perform final cleanup at completion of the project restore the area to its pre-construction condition. To minimize traffic disruptions, Virginia Natural Gas will be using a technique called directional boring, when feasible, under roadways. Underground directional boring avoids the need for open trenches across roads and other surfaces. However, we may need to temporarily close some streets in some locations during construction. If that is the case, we'll work with the local officials and provide you advance notice.

#### **Will my natural gas service be interrupted during construction?**

No, existing natural gas service to homes and businesses will not be interrupted during construction. However, your service will be interrupted for a short period near the completion of the project.

Website: <https://www.virginianaturalgas.com/residential/work-in-your-neighborhood>